



RADIANT
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Radiant Health – Partners Frequently Asked Questions (FAQ)

This FAQ explains the transition from a hospital-based inpatient psychiatric unit to a model that prioritizes rapid crisis response and short-term stabilization through outpatient crisis beds, ensuring easier and faster access to care and continuity for clients and families.

Why is Radiant Health making this transition?

Over the past two years, Radiant Health's crisis care system—aligned with the Certified Community Behavioral Health Clinic (CCBHC) model—has proven highly effective in stabilizing individuals in the community without hospitalization. As a result, inpatient utilization has declined significantly, and this change in care will allow us to reallocate resources to services that provide faster, easier access to care. This transition strengthens crisis response through 24/7 walk-in stabilization, outpatient crisis beds for short-term support, and mobile crisis teams, while minimizing costs for the people we serve and Medicaid.

What services will be available after the transition?

Crisis services will continue uninterrupted and include:

- Rapid Response Center at 505 N Wabash Ave., Marion will continue providing 24/7 walk-in care and crisis stabilization for individuals in acute distress.
- Outpatient Crisis Beds – up to 48 hours of care for short-term support
- Mobile Crisis Team – available 24/7 by calling 765.293.9315
- For inpatient needs, Radiant Health will coordinate referrals and transportation to partner hospitals: Community Health Network, Parkview Behavioral Health, and Maple Heights.

How does this improve access to care?

This transition reduces barriers and speeds up response times. Wait times have dropped from 6 weeks to 2 hours, and 50% of crisis calls are resolved over the phone or in the field. In 2025 alone, 806 individuals accessed Rapid Response services and 1,032 utilized Same Day Care.



Will Radiant Health still accept Emergency Detention Orders (EDOs)?

Yes. Radiant Health remains the central crisis point of entry for the region and will continue to accept EDOs 24/7.

Radiant Health will manage bed searches, placement, and transportation with trusted partner hospitals, Community Health Network, Parkview Behavioral Health, and Maple Heights. We are committed to ensuring individuals requiring inpatient care have options available.

How does this benefit the community?

This model prioritizes timely intervention, reduces stigma and trauma associated with hospitalization, maintains natural support, and minimizes costs for individuals and Medicaid.

When will the inpatient unit close?

- No new admissions will occur after January 22, 2026.
- All current patients will be transferred to another facility by March 16, 2026.
- The official closure date is March 31, 2026.

How will EDOs and law enforcement workflows change?

- Radiant Health will still accept all EDOs.
- Individuals requiring inpatient hospitalization will be transported to partner hospitals.
- No interruption in legal processes.
- Written protocols will be provided to law enforcement and courts.
- Officer procedures remain the same, except for updated hospital names.

Who do I contact with questions?

All questions can be submitted to Questions@getradiant.org.