



ANNUAL REPORT 2024

# A Prism of Care, A Brighter Tomorrow



## *Letter from the President*

# illuminating the Path to Wellness

### **Dear Friends and Supporters,**

In a world filled with noise, where the demands of daily life often drown out the quiet moments of reflection, I find myself pausing to marvel at the journey Radiant Health has undertaken over this past year. It is a journey marked by growth, resilience, and above all, a deepening of our commitment to the community we serve—a journey that I am privileged to share with you.

This year, our work has been guided by the theme “A Prism of Care, A Brighter Tomorrow.” Much like a prism refracting light into a rainbow of colors, Radiant Health has expanded its reach, touching lives across every facet of mental health care. Each service, each interaction, is a distinct color in the spectrum—a unique contribution to the broader tapestry of wellness that we are weaving together.

Our prism is not merely a metaphor; it is a living, breathing reality. It is seen in the stories of those who have found hope in our care, in the partnerships we’ve forged, and in the innovative practices we’ve embraced. This year, we have stood at the forefront of mental health care in Indiana, bringing light into places shadowed by fear and uncertainty. Our work with partners like United Way, Genoa Pharmacy, and Marion Health has amplified our impact, allowing us to reach further and care more deeply than ever before.

And yet, as I reflect on all that we have accomplished, I am acutely aware that our journey is far from over. The prism of care we provide is ever-evolving, ever-growing, just as the needs of our community continue to change. We are committed to continuing this evolution, to pushing the boundaries of what care can look like, and to ensuring that every individual who walks through our doors finds a path to a brighter tomorrow.

The year ahead is filled with promise. We will continue to innovate, to remove barriers to care, and to strengthen the bonds that tie us to the communities we serve. We will do this because we believe—deeply, unshakably—that every person deserves the opportunity to shine, to live a life filled with light and hope.

As we step into this new year, I want to thank you for your unwavering support. It is your belief in our mission that fuels our work, that allows us to dream of a brighter kind of better for all. Together, we will continue to reflect, refract, and illuminate the path to wellness, creating a brighter tomorrow for every individual, every family, and every community we touch.

With deepest gratitude,



**Lisa A. Dominisse**

President / CEO, Radiant Health



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# Leadership

## Mission

We are dedicated to building a healthier future in our region—a future in which everyone can access mental health care at any time, know that they will be treated by experts who are passionate, and can achieve lives that are rich and vibrant.



## Vision

We aim to be your trusted partner in life's journey toward well-being.



## Board Members

At the helm of Radiant Health is our esteemed Board of Directors, a group of committed volunteers who bring not just expertise but also a diverse wealth of perspectives to our mission. From mental health professionals to community leaders, each member serves as a pillar of knowledge and passion, collectively guiding our organization in delivering holistic, effective care.

This year, as always, our Board has been instrumental in ensuring we uphold our core values, adapt to emerging needs, and fulfill our promise to make quality mental health services accessible to every facet of our community.

**TYLER HUNT**  
*Chairperson*

**REGINALD LIPSCOMB**  
*Vice Chairperson*

**RUTH HOOK**  
*Treasurer*

**ANNE DUNCAN**  
*Secretary*

**KEENAN DAVIS**  
*Director*

**RUTH ANN MASIONGALE**  
*Past Chairperson*

**STEPHANIE HILTON-SIEBERT**  
*Director*

**BARBARA IHRKE**  
*Director*

**KYLIE JACKSON**  
*Director*

**MICHAEL MOFFITT**  
*Director*

**TAMMY PEARSON**  
*Director*

**STEVE QUADERER**  
*Director*

**CHAD YENCER**  
*Director*



# Embracing Growth, Expanding Hope

## Dear Radiant Health Supporters,

As I reflect on this past year, I'm reminded of the power of growth, not just as an organization, but in the lives of every individual we serve. This year has been one of expansion, of deepening our roots within the community, and of brightening the futures of countless people who have turned to us for care and support.

Radiant Health continues to evolve in ways that fill me with pride and hope. We've broadened our reach, strengthened our partnerships, and introduced innovative care practices that ensure we remain at the forefront of mental health services in Indiana. The acute care facility, which we brought to life with the help of a substantial grant, is now a beacon of hope, offering critical support to those in their most vulnerable moments.

Our strategic plan has not only guided our actions but has served as a foundation for the future we're building together. We've reimagined our spaces to reflect the warmth and care at the heart of our services, ensuring that everyone who steps through our doors feels welcomed and supported. And in doing so, we've created more than just physical spaces—we've cultivated environments of healing and hope.

What I find most remarkable is how we've embraced the journey of transformation. This year, we didn't just continue the work we started with our merger; we have truly come into our own as a leader in mental health care. Our community events have been more than just moments of engagement—they've been powerful reminders of the unity and strength that bind us all together.

Looking ahead, I am filled with optimism for what the future holds. We remain committed to pushing boundaries, to exploring new ways of care, and to ensuring that every person who comes to us finds the help they need. Our growth is not just in numbers, but in the profound impact we are having on the lives of those we serve.

Thank you for your unwavering support. Together, we are not just stepping into the light—we are ensuring that it shines brighter for everyone in our community.

With gratitude,

**Tyler Hunt**

*Board Chairperson, Radiant Health*

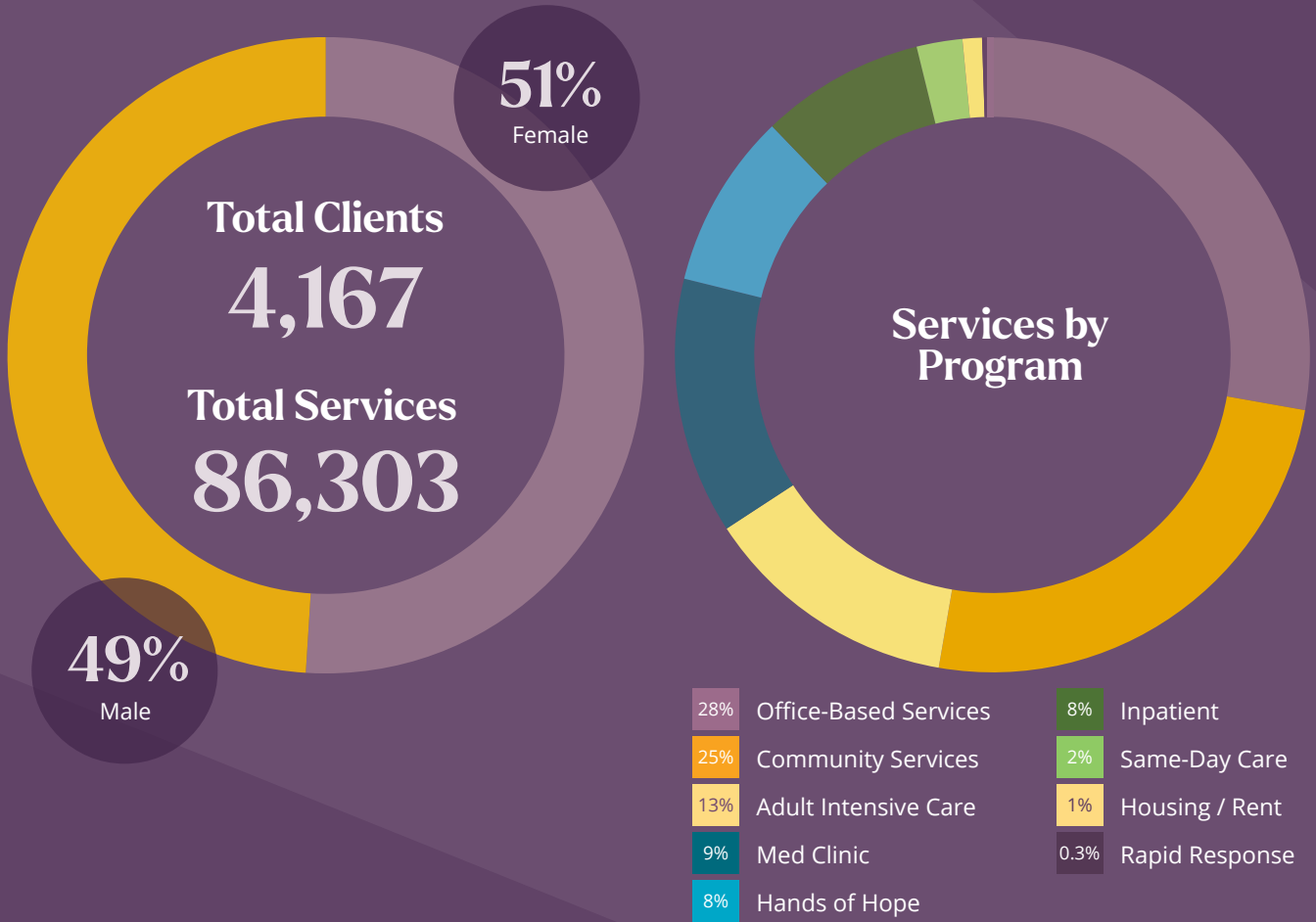




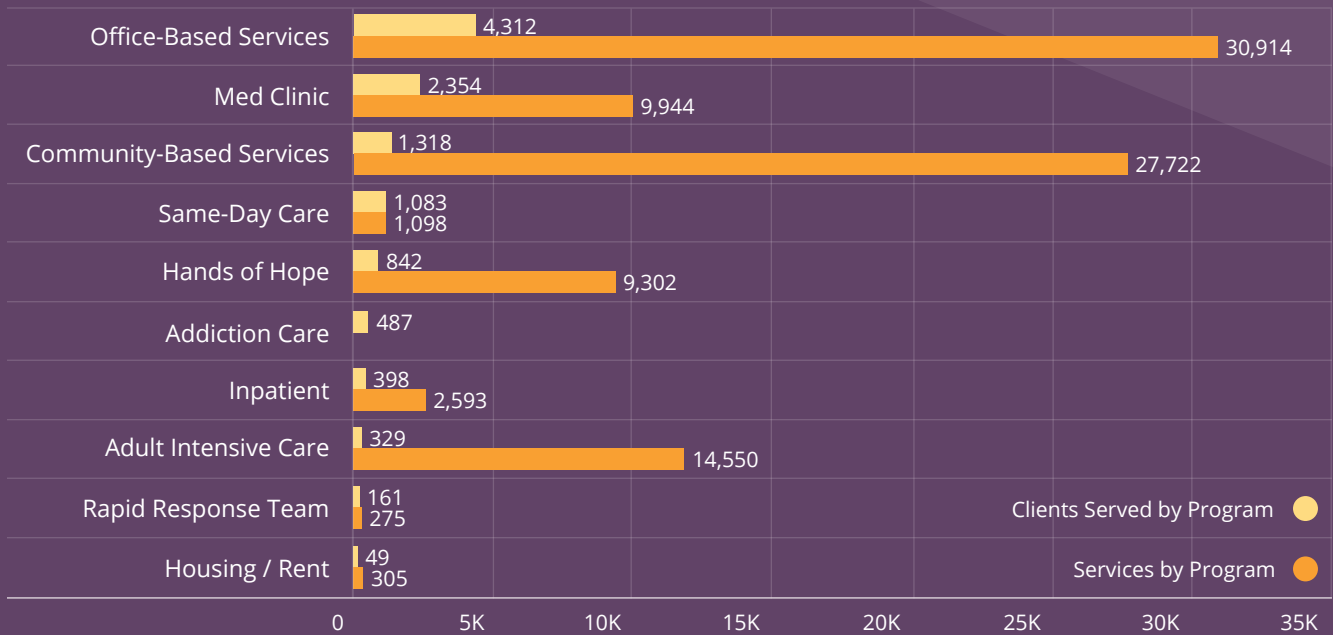


# Outcomes

# Outcomes



## Clients Served









# Getting Strategic

# Strategic Plan

## 2023 - 2028

At Radiant Health, our commitment to excellence is embodied in every facet of our work. This year, our dedication to fostering a thriving community and advancing mental health care has been guided by our 2023-2028 Strategic Plan. Through its four foundational pillars—Culture, Clients, Collaboration, and Community—we have expanded our reach, enhanced our services, and deepened our impact, ensuring that each step we take is a step toward a brighter, more resilient future for all.

1

### Culture

Our people are our strength, and it starts here. Through fostering a culture of openness, connectedness, and empowerment, we enable our staff to thrive, creating a ripple effect of excellence throughout the organization.

2

### Clients

As the heart of our mission, our clients deserve best-in-class care that is personalized, safe, and inclusive. We strive to be the provider of choice for all—meeting unique needs with compassion and expertise.

3

### Collaboration

Well-being isn't a solo endeavor. Our vision of fostering internal and external collaborations aims to multiply our impact, as we reach out to partners within our walls and across communities.

4

### Community

We are more than caregivers; we are educators and advocates. By nurturing diverse relationships, we will strengthen community resilience, contributing to a broader journey toward mental and emotional well-being.



# Culture

**Our people are our strength, and nurturing a culture of openness and empowerment is at the heart of Radiant Health. This year, we celebrated our team’s dedication and achievements through various initiatives.**



## **Social Worker Appreciation Day**

Recognized by Marion Mayor Ronald Morrell Jr., this day was a powerful reminder of the vital contributions our social workers make every day, highlighting their role in providing compassionate care to our community.

## **Staff and Leadership Training**

We continued to strengthen our internal capabilities through comprehensive training programs, empowering our team to deliver best-in-class care and leadership within the organization.

## **Linda Wilk’s Visionary Voices Award**

Linda’s dedication to advocacy for survivors of domestic violence and sexual assault was honored with the Visionary Voices Award, underscoring her impact both within Radiant and the broader community.

## **Bob McHenry Award**

Radiant Health’s Bob McHenry was awarded the “Employee of the Year” from the Indiana Council of Community Mental Health Centers for his outstanding service and clinical expertise in mental health.

## **Lisa Dominisse’s Board Election**

Our CEO, Lisa Dominisse, was elected to the National Council of Mental Wellbeing Board of Directors, amplifying our voice in shaping the future of mental health care.

## **Looking Ahead**

As we move forward, we will continue to cultivate a supportive and empowering environment, ensuring that our team has the tools, recognition, and opportunities they need to thrive. Our focus will remain on fostering a culture that not only values excellence but also promotes well-being and growth for all.







# Clients



**Our clients are at the core of everything we do, and this year, we've made significant strides in enhancing the care we provide.**



### **Radiant House**

The re-naming of this 11-bed facility dedicated to substance-use recovery marks a continued dedication to offering a safe and supportive environment for individuals on their recovery journey.

### **Rapid Response Center**

Thanks to a \$4 million grant, we established the Rapid Response Center, providing 24/7 mental health care without wait times, ensuring that those in crisis receive immediate, compassionate support.

### **New Address in Hartford City**

Our new address in Hartford City extends our reach, bringing comprehensive mental health services to more individuals in need, underscoring our commitment to enhancing client care in Blackford County.

### **Looking Ahead**

In the coming year, we will continue to innovate and expand our services, ensuring that every client receives personalized, inclusive, and best-in-class care. Our goal is to remain the provider of choice, meeting the unique needs of our community with compassion and expertise.









# Collaboration



**Collaboration is key to amplifying our impact, and this year, Radiant Health has forged and strengthened partnerships that enhance the care we provide.**



### **Partnership with Indiana Health Centers (IHC)**

This collaboration allows us to offer integrated mental and physical health services, ensuring a holistic approach to well-being for our clients.

### **United Way of Grant County**

Through our partnership with United Way, we've expanded our outreach and support, furthering our mission to provide comprehensive mental health services to those in need.

### **Genoa Pharmacy**

Our partnership with Genoa Pharmacy enables us to offer in-building pharmacy services and medication consultations, providing clients with seamless, integrated care.

### **Marion Health Partnership**

Working alongside Marion Health, we provide wraparound care that addresses both mental and physical health needs, reinforcing our commitment to holistic, patient-centered care.

### **Law Enforcement Collaboration**

We continue to train law enforcement officers, ensuring warm handoffs to addiction care and acute mental health services, promoting safety and compassionate care within the community.

### **Looking Ahead**

We will continue to build on these partnerships, seeking new collaborations that allow us to extend our reach and enhance the quality of care we provide. By working together, we can create a more robust and resilient system of support for our community.



## Staff Spotlight:

### Linda Wilk

Linda Wilk, a longtime advocate for survivors of domestic violence, has been a cornerstone of Radiant Health's mission through her leadership at Hands of Hope, a division of Radiant Health. With over two decades of service, Linda's dedication to educating and engaging providers, advocates, and the broader public on domestic violence prevention has been transformative. Her work has not only shaped how Radiant Health approaches these critical issues but has also earned her widespread recognition, including the Visionary Voices Award from The National Sexual Violence Resource Center, a testament to her profound impact.

Under her leadership, Hands of Hope has become a beacon of support for survivors of domestic violence, sexual assault, and trafficking, offering immediate assistance and long-term advocacy. Her work has touched the lives of countless individuals in our community, providing them with the resources, compassion, and hope they need to heal and rebuild.

Linda's influence stretches into state policy and community practices, where she has been a tireless advocate for systemic change. She has ensured survivors' voices are central to shaping the services and protections they receive. Linda's unwavering commitment to justice, empowerment, and healing embodies the very spirit of Radiant Health, and we are deeply honored to celebrate her enduring contributions to our community and beyond.







# Community





**At Radiant Health, we believe in the power of community, not just as caregivers, but as educators and advocates.**



## **Mental Health Matters Event**

This event, held at the Gardens of Matter Park, brought over 600 families and individuals together for a day of learning, connection, and fun, reducing stigma and promoting mental wellness in a welcoming environment.

## **Building Signage and Cleanup**

Our efforts to enhance the visibility of our services through building signage and cleanup initiatives have strengthened our presence and accessibility in the community.

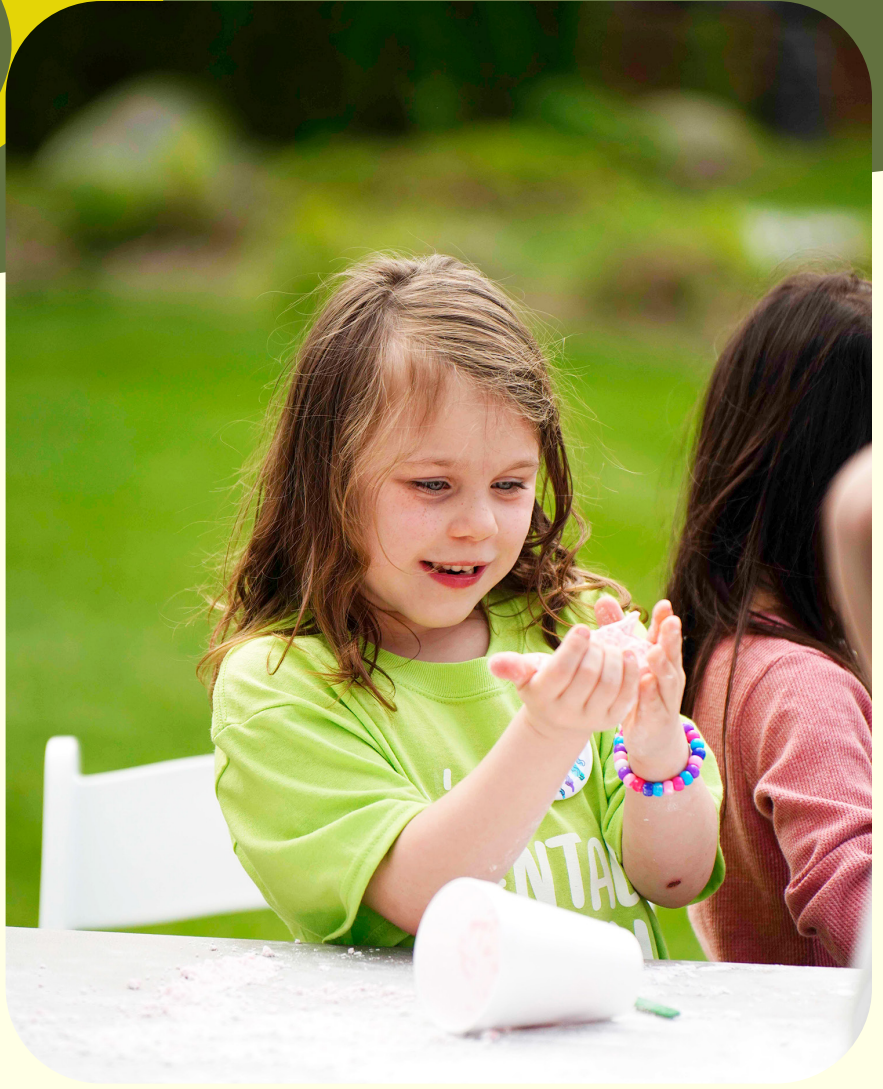
## **Fundraising Events**

This year's Crystal Ball and Circle of Friends events were both major successes, raising over \$200,000 combined to support Radiant Health's ongoing work, furthering our mission to provide exceptional care.

## **Looking Ahead**

As we continue to engage with our community, we will focus on expanding our educational and advocacy efforts, ensuring that mental health is recognized as a vital component of overall well-being. Our goal is to foster a community where every individual feels supported, understood, and empowered to live their best life.









# Financials

# 2024 Financials

As we reflect on Radiant Health’s fiscal year 2024, we are proud to present a financial overview that demonstrates both our stability and our steadfast commitment to our community. With total revenue reaching \$17,669,101, we have diversified our funding sources, with 48.32% coming from Client Services and 38.55% from State and Federal Contracts. This balance ensures that we remain both responsive to the needs of our clients and adaptable in a changing funding landscape. The \$1,463,431 in grant revenue, representing 8.28% of our total, also reflects the trust that foundations and partners place in our work to expand our life-changing programs.

Our expenditures reflect our core value: people. 75.97% of our expenses, or \$12,592,696, were invested directly into our dedicated team of professionals, whose commitment to compassionate care is the heart of Radiant Health. Beyond that, we continue to strengthen our operations with contracted staff and services accounting for 4.29% and organizational and operating expenses at 4.88%, ensuring we have the infrastructure in place to support our mission.

Despite these necessary investments, we ended the year with a surplus of \$1,093,184, allowing us to continue building toward a brighter future. What is particularly meaningful to us is the \$292,349 in care provided at no cost to individuals who otherwise might not have had access to essential services. Every dollar spent reflects our unwavering commitment to improving lives and creating a healthier, more resilient community.

As we look ahead, these financial results are not just numbers—they represent the impact we’ve made and the lives we’ve touched. Together, we’re building a future where mental health care is accessible, compassionate, and transformative for all.

## Revenue

Client Services	8,537,061
Client Other	42,433
State & Federal Contracts	6,811,116
Local Entity Contracts	668,992
United Way / United Fund	22,500
Grant Revenue	1,463,431
Foundations	17,664
Rental Income	81,943
Misc & Pass-through Income	23,961
<b>Total Revenue from Service-related Operations</b>	<b>17,669,101</b>

## Expenses

Employees	12,592,696
Client Expenses	562,521
Contracted Staff and Services	710,758
Professional Services	287,662
Utilities	591,026
Facility Expenses	583,545
Organizational and Operating Expenses	808,208
Depreciation Expenses	439,501
<b>Total Expenses</b>	<b>16,575,917</b>

## Revenue

- Rental Income 0.5%
- Other Revenue 0.6%
- Local Entity Contacts 3.8%
- Grant Revenue 8.3%
- State & Federal Contracts 38.5%
- Client Services 48.3%

## Expenses

- Employees 76.0%
- Organizational & Operating 4.9%
- Contracted Staff & Services 4.3%
- Utilities 3.6%
- Facility Expenses 3.5%
- Client Expenses 3.4%
- Depreciation Expenses 2.7%
- Professional Services 1.7%



**RADIANT**  
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